

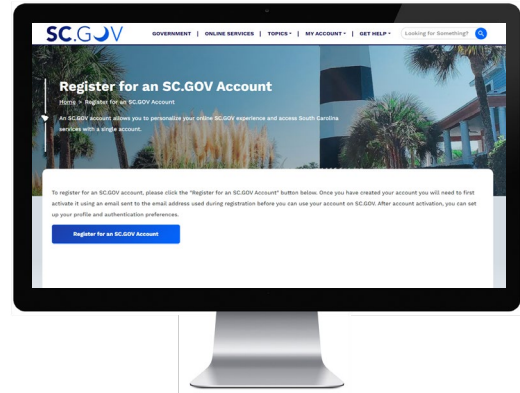
Next Generation SC.GOV

A Customized Experience for South Carolina Citizens

Now, more than ever, the people of South Carolina demand easy-to-use tools that conveniently connect them to essential government services. The Next Generation SC.GOV will offer your customers a common online shopping experience that is intuitive and easy-to-use.

With streamlined services, custom account creation, and new modern design, citizens across the state will be completing their government tasks in just a few clicks or taps. With Next Generation SC.GOV, South Carolina state agencies and municipalities can easily implement these features and benefits through a quick and low-to-no-cost onboarding.

The Next Generation SC.GOV is an initiative led by the Department of Administration in partnership with Tyler Technologies South Carolina.



Personalized Accounts



- Ability to create personalized accounts based on government needs and interests
- Simplified log-in capabilities that create one universal account across participating government websites
- Pause and save applications or forms to complete later

Notifications



- Customized government service notification delivery, unique to service preferences (email, SMS, etc.)
- Push notifications to customers about general events and deadlines

Calendars



- Add events and send reminders about government business deadlines and updates to citizen's calendars

Wallet Functionality



- Securely set up and store payment information for more convenient transactions
- Offer a familiar and trusted check-out process that looks and feels like a modern online storefront

Document Storage



- Allows customers to store, save, and revisit essential documents (licenses, tickets, receipts, etc.) in one place

Profile Information



- Add and store often-used profile information to accounts
- Autofill forms and applications with stored profile information

How can my agency get started?

The first step in making Next Generation SC.GOV a success is to get state agencies and municipalities onboarded. The Department of Administration and Tyler South Carolina are ready to help get your services onboarded so your customers can begin realizing all the conveniences that come with the new and improved government experience.

Have Questions about Next Generation SC.GOV?

Please contact Mike Sandor at Michael.Sandor@admin.sc.gov or Jacob French at Jacob.French@tylertech.com if you have any questions or would like to schedule a meeting to learn more.